Welcome to the D2L Resources Wiki

Workshops and Training
Workshops and training are available to Millersville University faculty and staff.

Help Topics

Accessing D2L
- Additional required software
- Course start and end dates
- Getting an account
- Logging in
- Mobile devices
- Scheduled maintenance downtime
- Supported browsers
- Username and password

Account Settings
- Accessing account settings
- Setting D2L to use dialogs
- Setting D2L to use pop-up windows

Additional Information
- Blocked file types
- Overview of Policies and Resources
- Real-time connection between Banner and D2L Brightspace
- Understanding mixed content

Announcements
- Accessing announcements
- Announcements information for instructors
- Restoring dismissed announcements
- Viewing announcements

Assignments
- Accessing assignments
- Assignments information for instructors
- Assignments size limits
- Submitting assignments
- Troubleshooting assignments upload problems
- Turnitin status
- Viewing assignments submission feedback
- Viewing assignments submission history

Blog
- Visibility of private blog posts
- Visibility of public blog posts

Calendar
- Calendar information for instructors
- Enabling calendar subscriptions
- Subscribing to a calendar with Apple Calendar
- Subscribing to a calendar with Google Calendar
- Subscribing to a calendar with Outlook

Checklist
- Accessing checklist
- Checklist information for instructors

Classlist
- Accessing classlist
- Classlist information for instructors

Class Progress and Course Analytics
- System Access

Content
- Accessing content
- Content information for Instructors
- Opening Microsoft Office documents for editing
- Printing a content topic
- Viewing a content topic

**Course Management**
- Changing a course banner image
- Changing a course tile
- Changing course start and end dates
- Combining courses
- Copying content from another course
- Emptying a course
- Exporting a course
- Exporting materials from a course
- Intelligent Agents
- Making a course active
- Making a course inactive
- Master courses
- Renaming a course
- Requesting courses
- Requesting removal of past courses
- Viewing the copy components history for a course

**Discussions**
- Accessing discussions
- Discussions information for Instructors
- Discussions size limits
- Embed Media from MU Video to a Discussion Post
- Including original message in reply
- Recovering draft discussions posts
- Switching to grid view
- Switching to reading view

**Email**
- Emailing an entire class
- Emailing from the classlist
- Email rate limiting and delays
- Email size limits
- Populating the address book
- Problems with Comcast email accounts
- Problems with email
- Receiving copies of email sent

**Getting help**
- Avoiding browser add-ons

**Getting started**
- Entering a course
- Information for Faculty and Staff
- Logging out
- Missing courses
- Pinning a course
- Subscribing to updates
- Understanding automatic logout
- Video tour

**Grades**
- Accessing grades
- Grades information for Instructors

**Groups**
- Accessing groups
- Accessing groups shows internal error

**Homepages and Widgets**
- Homepages and widgets information for Instructors

**HTML Editor**
- Copying and pasting in the HTML editor
- Disabling the HTML editor
- Editing text
- Embedding items
- Using replace strings
- Using the HTML editor
Instructional & Technology Support Team

Instructure Portfolium
• Instructure Portfolium information for Instructors

Locker
• Accessing locker
• Locker size limits

Microsoft Office 365
• OneNote Class Notebook

Mobile Apps
• Mobile app information for Instructors

My Media
• My Media information for Instructors
• Recording and including webcam videos

Notifications
• Disabling all notification messages
• Enabling notification messages
• Excluding select courses from notification messages
• Including grade values in notification messages
• Instant notification types

Profile
• Changing your profile picture
• Removing your profile picture
• Visibility of profile information

Pulse
• Getting Pulse
• Supported devices for Pulse

Quizzes, Surveys, and Self Assessments
• Accessing quizzes
• Best practices for taking quizzes
• Examity
• Exporting survey results
• Printing survey results
• Quiz stopped saving answers
• Quizzes, surveys, and self assessments information for Instructors
• Viewing quiz results
• Viewing survey results

Rubrics
• Accessing rubrics
• Rubrics information for Instructors

Textbook Sources and Publisher Tools
• Book List
• Cengage MindLinks
• InfoSec Learning Virtual Labs
• Macmillan Course Tools
• McGraw-Hill Connect, Campus
• NBPTS ATLAS
• Pearson MyLab and Mastering
• Reading List
• SAGE Vantage
• Sapling Learning
• Textbook Room
• W. W. Norton & Company

Video Assignments
• Submitting video assignments
• Video Assignments information for Instructors