Welcome

MU's Password Policy is Changing!

Effective Monday, December 19, new password policy and complexity rules will be implemented.

Millersville University has updated the password policy and modified the complexity requirements. All users are required to have a complex password that is changed at least once every 365 days. This new policy will take effect on your next password change.

Creating Strong Passwords - MU Password Policy

IT Help Desk

Direct Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280

Submit a Ticket or Chat with Support
How to Work Remotely
University Virtual Desktop (Faculty/Staff)
Campus Lab Desktop (Students)
Office365 Login
Phishing
MUIT F
Student Resources

**IT4Students**
Managing your MU account, Accessing WiFi, Campus Computer Labs, Office 365, D2L, Zoom and more!

**Logins Page**
myVille all in one place - Max, D2L, Office 365, Get Involved

**Password Management**
Set-up your security questions for account management. Use strong passwords!

**Everything Office 365**
Office 365 all the time! Email, OneDrive, Apps, how to access and manage.

**Printing in Campus Labs**
Be sure to read the fine print!

**Computer Labs**
PC’s, Macs and Virtual Desktops

**D2L Resources Wiki**
Accessing D2L, Account Settings, Announcements, Assignments, the entire D2L alphabet!

**Student Employment**
Want to work for IT?

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Faculty & Staff Resources

**Logins Page**
Hello myVille! Banner, Office 365, ESS, myAccount@MU, MU Alert

**Logins and Passwords Guide**
The mystery of the myVille icons revealed here

**IT 101**
Let’s talk about Phishing, Email Security & Passwords

**Telephone Self Help**
Everything you ever wanted to know about the phone on your desk.

**Test Scoring**
Full service test scoring here
WELCOME STUDENTS!

Welcome 2022 Students!!

Click the link for good tech information.

WIFI Network Access

- Residence Hall WiFi
- Campus WiFi

Help Desk

Help Desk Contact Info

Location: Bard Hall

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7280

After Hours D2L Help: 877-325-7778

Hours:

Call Center

- Fall/Spring Semesters:
  - M-TH 8AM - 7PM EST, F 8AM - 5PM EST
- Summer Sessions:
  - M-F 8AM - 4PM EST

Walk-in TAC

- M 9-11AM, 12-7PM
- T 11AM-4PM
- W 9-10:30AM, 1-7PM
- TH 9AM-5PM
- F 9-11AM, 1-4PM

By Appointment - book an appointment

Technical Assistance Center - Bard Hall

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App