IT4Students

Resources

Available resources for students within the IT Self-Help.

COMPUTER RESOURCES

ACCOUNTS

- Millersville Logins Page
- Student Accounts Overview
- Password Management
- Office 365

IN RESIDENCE HALLS

- Residence Hall WiFi Network
- Cable TV in Dorms
- Campus Wireless Network

ON-CAMPUS

- Computer Labs
- Printing in Campus Labs
- Common Lab Printer Issues
- Print Anywhere
  - Wireless Printing Online Link

WORKING REMOTELY

- Campus Lab Virtual Desktop (Virtual Desktop Information)
- Zoom Resources
  - Camera Troubleshooting: windows-10-camera-does-not-work

SOFTWARE RESOURCES

Office 365: myVille Email, Microsoft Apps, OneDrive

D2L: Desire2Learn, your online education platform
**Zoom: Resources**

**Millersville Logins Page:** links to Max, myVille Email, Zoom, Office365, D2L and more

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**GOOD INFORMATION**

- **myVILLE Tech:** keeping you connected, overview of IT services, programs and communication
- **IT 101:** good to know
- **Student Employment Application:** want to work for IT?
- **Purchasing a New Computer - Students:** recommendations and links

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**Help Desk**

**Help Desk Contact Info**

**Location:** Bard Hall  
**Phone:** 717-871-7777  
**Email:** help@millersville.edu  
**Classroom Hotline:** 717-871-7280  
**After Hours D2L Help:** 877-325-7778  
**Hours:**

- **Call Center**
  - **Fall/Spring Semesters:**
    - **M-TH** 8AM - 7PM EST, **F** 8AM - 5PM EST
  - **Summer Sessions:**
    - **M-F** 8AM - 4PM EST

- **Walk-in TAC**
  - M 9-11AM, 12-7PM
  - T 11AM-4PM
  - W 9:30AM - 1-7PM
  - TH 9AM-5PM
  - F 9-11AM, 1-4PM

**By Appointment** - book an appointment  
**Technical Assistance Center** - Bard Hall

**Emergency Notification:** MU Alert System
New To Millersville?

- **ID Card Center Photo Submission** - info about your university ID - University ID Services
- **Bringing a computer to campus**: what students need to know
- **Purchasing a New Computer - Students**: information and links to purchasing at an educational discount
- **myVille Tech**: keeping you connected, overview of IT services, programs and communication
- **MU Mobile App**: quick links to important information
- **Self Help**: up-to-date information on Help Desk service offerings
- **IT 101**: the basics, what you need to know

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**Social Media**

- Millersville University Info Tech (IT)
  - [http://www.facebook.com/MillersvilleUniversityIT](http://www.facebook.com/MillersvilleUniversityIT)
- MU InfoTech
  - [@InfoTechMU](https://twitter.com/InfoTechMU)

"Like" our Facebook Page to keep up-to-date on new technologies or changes in existing technologies around campus.