Resources
Available resources for students within the IT Self-Help.

COMPUTER RESOURCES

ACCOUNTS
- Millersville Logins Page
- Student Accounts Overview
- Password Management
- Office 365

IN RESIDENCE HALLS
- Residence Hall WiFi Network
- Cable TV in Dorms
- Campus Wireless Network

ON-CAMPUS
- Computer Labs
- Printing in Campus Labs
- Common Lab Printer Issues
- Print Anywhere
  - Wireless Printing Online Link

WORKING REMOTELY
- Campus Lab Virtual Desktop (Virtual Desktop Information)
- Zoom Resources
  - Camera Troubleshooting: windows-10-camera-does-not-work

SOFTWARE RESOURCES

Office 365: myVille Email, Microsoft Apps, OneDrive
D2L: Desire2Learn, your online education platform
**Zoom: Resources**

**Millersville Logins Page:** links to Max, myVille Email, Zoom, Office365, D2L and more

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**GOOD INFORMATION**

- **myVILLE Tech:** keeping you connected, overview of IT services, programs and communication
- **IT 101:** good to know
- **Student Employment Application:** want to work for IT?
- **Purchasing a New Computer - Students:** recommendations and links

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**Help Desk**

**Help Desk Contact Info**

**Location:** Bard Hall

**Phone:** 717-871-7777

**Email:** help@millersville.edu

**Classroom Hotline:** 717-871-7280

**After Hours D2L Help:** 877-325-7778

**Hours:**

- **Call Center**
  - Fall/Spring Semesters:
    - **M-TH 8AM - 7PM EST, F 8AM - 5PM EST**
  - Summer Sessions:
    - **M-F 8AM - 4PM EST**

- **Walk-in TAC**
  - M 9-11AM, 12-7PM
  - T 11AM-4PM
  - W 9-10:30AM, 1-7PM
  - TH 9AM-5PM
  - F 9-11AM, 1-4PM

**By Appointment** - book an appointment

**Technical Assistance Center** - Bard Hall

**Emergency Notification:** MU Alert System
New To Millersville?

- **ID Card Center Photo Submission** - info about your university ID - University ID Services
- **Bringing a computer to campus** - what students need to know
- **Purchasing a New Computer - Students** - information and links to purchasing at an educational discount
- **myVILLE Tech** - keeping you connected, overview of IT services, programs and communication
- **MU Mobile App** - quick links to important information
- **Self Help** - up-to-date information on Help Desk service offerings
- **IT 101** - the basics, what you need to know

Social Media

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<tr>
<th>Platform</th>
<th>Profile</th>
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<tbody>
<tr>
<td>Facebook</td>
<td>Millersville University Info Tech (IT) <a href="http://www.facebook.com/MillersvilleUniversityIT">http://www.facebook.com/MillersvilleUniversityIT</a></td>
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<tr>
<td>Twitter</td>
<td>MU InfoTech <a href="http://twitter.com/InfoTechMU">@InfoTechMU</a></td>
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"Like" our Facebook Page to keep up-to-date on new technologies or changes in existing technologies around campus.