Available resources for students within the IT Self-Help.

**COMPUTER RESOURCES**

**ACCOUNTS**
- Millersville Logins Page
- Student Accounts Overview
- Password Management
- Office 365

**IN RESIDENCE HALLS**
- Residence Hall WiFi Network
- Cable TV in Dorms
- Campus Wireless Network

**ON-CAMPUS**
- Computer Labs
- Printing in Campus Labs
- Common Lab Printer Issues
- Print Anywhere
  - Wireless Printing Online Link

**WORKING REMOTELY**
- Campus Lab Virtual Desktop (Virtual Desktop Information)
- Zoom Resources
  - Camera Troubleshooting: windows-10-camera-does-not-work

**SOFTWARE RESOURCES**
- **Office 365**: myVille Email, Microsoft Apps, OneDrive
- **D2L**: Desire2Learn, your online education platform
**GOOD INFORMATION**

- **myVILLE Tech**: keeping you connected, overview of IT services, programs and communication
- **IT 101**: good to know
- **Student Employment Application**: want to work for IT?
- **Purchasing a New Computer - Students**: recommendations and links

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**Help Desk Contact Info**

Location: Bard Hall  
**Phone:** 717-871-7777  
**Email:** help@millersville.edu  
**Classroom Hotline:** 717-871-7280  
**After Hours D2L Help:** 877-325-7778

**Hours:**  
- **Fall/Spring Semesters:**  
  - M-TH 8AM - 7PM EST, F 8AM - 5PM EST  
  - Summer Sessions:  
    - M-F 8AM - 4PM EST

**Walk-in TAC**

- M 9-11AM, 12-7PM  
- T 11AM-4PM  
- W 9-10:30AM, 1-7PM  
- TH 9AM-5PM  
- F 9-11AM, 1-4PM

**By Appointment** - book an appointment

**Technical Assistance Center** - Bard Hall

**Emergency Notification**: MU Alert System
New To Millersville?

- **ID Card Center Photo Submission** - info about your university ID - University ID Services
- **Bringing a computer to campus**: what students need to know
- **Purchasing a New Computer - Students**: information and links to purchasing at an educational discount
- **myVILLe Tech**: keeping you connected, overview of IT services, programs and communication
- **MU Mobile App**: quick links to important information
- **Self Help**: up-to-date information on Help Desk service offerings
- **IT 101**: the basics, what you need to know

Social Media

- Millersville University Info Tech (IT)
  - [http://www.facebook.com/MillersvilleUniversityIT](http://www.facebook.com/MillersvilleUniversityIT)
- MU InfoTech
  - [@InfoTechMU](https://twitter.com/InfoTechMU)

"Like" our Facebook Page to keep up-to-date on new technologies or changes in existing technologies around campus.