**Supported mobile devices for MU Video**

**Can I use a smartphone, tablet, or other mobile device?**

Yes, MU Video does support access via mobile devices such as smartphones and tablets. Most mobile devices will play media that has already been stored in MU Video, and some devices can add new media to, or even create new media in, MU Video.

Please see the tables below for more information on common mobile device types and the capabilities of those devices.

Mobile devices not listed below may work with MU Video, but only those listed below have been tested and certified for use with MU Video.

**What can my mobile device do in MU Video?**

Please check the appropriate section below based upon your device type: Android or iOS (iPad, iPhone).

### Android Devices

<table>
<thead>
<tr>
<th>In Web Browser</th>
<th>Supported</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Media Playback" /></td>
<td>Media Playback</td>
</tr>
<tr>
<td><img src="image" alt="Media Upload" /></td>
<td>Media Upload</td>
</tr>
<tr>
<td><img src="image" alt="PowToon" /></td>
<td>PowToon</td>
</tr>
<tr>
<td><img src="image" alt="YouTube" /></td>
<td>YouTube</td>
</tr>
<tr>
<td><img src="image" alt="Webcam Recording" /></td>
<td>Webcam Recording [1]</td>
</tr>
<tr>
<td><img src="image" alt="CaptureSpace Lite" /></td>
<td>CaptureSpace Lite</td>
</tr>
<tr>
<td><img src="image" alt="Video Presentation" /></td>
<td>Video Presentation</td>
</tr>
<tr>
<td><img src="image" alt="Video Quiz" /></td>
<td>Video Quiz</td>
</tr>
<tr>
<td><img src="image" alt="Screen Recording" /></td>
<td>Screen Recording</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>In MediaSpace App</th>
<th>Supported</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Media Playback" /></td>
<td>Media Playback</td>
</tr>
<tr>
<td><img src="image" alt="Media Upload" /></td>
<td>Media Upload</td>
</tr>
<tr>
<td><img src="image" alt="PowToon" /></td>
<td>PowToon</td>
</tr>
<tr>
<td><img src="image" alt="YouTube" /></td>
<td>YouTube</td>
</tr>
<tr>
<td><img src="image" alt="Webcam Recording" /></td>
<td>Webcam Recording [1]</td>
</tr>
<tr>
<td><img src="image" alt="CaptureSpace Lite" /></td>
<td>CaptureSpace Lite</td>
</tr>
<tr>
<td><img src="image" alt="Video Presentation" /></td>
<td>Video Presentation</td>
</tr>
<tr>
<td><img src="image" alt="Video Quiz" /></td>
<td>Video Quiz</td>
</tr>
<tr>
<td><img src="image" alt="Screen Recording" /></td>
<td>Screen Recording</td>
</tr>
</tbody>
</table>
## iOS (iPad, iPhone) Devices

### In Web Browser

**Supported**

- Media Playback
- Media Upload
- PowToon
- YouTube
- Video Quiz

**Not supported**

- Webcam Recording [1]
- CaptureSpace Lite
- Video Presentation
- Screen Recording

### In MediaSpace App

**Supported**

- Media Playback
- Media Upload
- PowToon
- YouTube
- Video Quiz

**Not supported**

- Webcam Recording [1]
- CaptureSpace Lite
- Video Presentation
- Screen Recording

[1] Instead of Webcam Recording:

1. Choose "Media Upload".
2. Tap the "Choose a file to upload" button.
3. Tap:
   - on Android: your device's camera app, if listed
   - on iOS (iPad, iPhone): "Take Photo or Video"
Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7280

After Hours D2L Help: 877-325-7778

Hours:

Call Center

- Fall/Spring Semesters:
  - M-TH 8AM - 7PM EST, F 8AM - 5PM EST
- Summer Sessions:
  - M-F 8AM - 4PM EST

Walk-in TAC

- M 9-11AM, 12-7PM
- T 11AM-4PM
- W 9-10:30AM, 1-7PM
- TH 9AM-5PM
- F 9-11AM, 1-4PM

By Appointment - book an appointment

Technical Assistance Center - access via W. Frederick Street side of building