IT Supported Software

Supported Software on University Computers

PC Labs

**PC Labs**

Operating System:
Microsoft Windows 10

VDI Software:

- Adobe Acrobat Reader DC
- ArcGIS
- Geometer Sketchpad
- GeoGebra Classic
- GSPS
- JASP
- Kaltura Capture
- Matlab
- Microsoft Office 365
- Minitab
- PASW Statistics 18
- Python 2.5
- R
- Research Insight
- RStudio
- SAS
- SPSS
- Stata
- Video & Audio Players
- Web Browsers
- Wolfram Mathematica

Specialized Labs:
Osburn CAD Lab - AutoCAD, SolidWorks

Mac Labs

**Mac Labs**

Operating System:
Mac OS 10.6.8

Mac Software:
Adobe Creative Cloud Suite
Microsoft Office 2011
VMWare View Client for access to PC software (see PC Labs, VDI)

Specialized Labs:
Piano Lab - Pro Tools
Piano/Bassler Lab - Logic

PC Desktops
PC Desktops
Operating System:
Microsoft Windows 10

PC Software:
Adobe Creative Cloud
Banner
Firefox
Google Chrome
Hyperion Web
Hyperion Studio
Microsoft Office 365
OnBase Unity Client
OnBase Web Client
SAP

Departmental Applications:
Counseling - Titanium
Health Services - PointNClick
Library - Voyager, Ares, Illiad, Relais, Aeon, OCLC, Oracle, Content DM, Snagit
MUPD - MetroAlert
Housing - CSGold
Scheduling - Astra

Mac Desktops

Mac Desktops
Operating System:
Mac OS 10.6.8

MAC OS - disclaimer about current OS, need authorization to update OS, SLA timeframe for rebuilding if you update and something breaks?

Mac Software:
Adobe Creative Cloud Suite
Microsoft Office 2011

Classrooms, Computer Carts, iPads

Classrooms, Computer Carts, iPads
Tidebreak

Software Support Limitations

- The Help Desk cannot provide software support under the following conditions:
  - The software is no longer supported by the manufacturer.
  - The software is not properly licensed.
  - The software is being installed or needs to run on obsolete equipment, equipment that does not meet the vendor's minimum requirements or with out-dated operating systems.
- Departments must contact IT before purchasing any software. The University has purchased site licenses and/or volume licenses for many software packages. It is possible that the software you need is already available at no additional cost.
- All software license agreements/contracts, including online "click through" agreements, must be reviewed by IT before being approved for purchase.