Student Resources

Available Resources for Students

Below you will find all available resources for students within the IT Self-Help. Click on a link below to view the appropriate page.

- Accounts and Network Access
- Cable TV in Dorms
- Color Printing in SMC Lab
- Common Lab Printer Issues
- Computer Labs
- Email Overview
- Email Resources
- Emergency Notification
- Finding the MAC Address of a Device
- Get Involved
- Getting Started
- it4students
- Mathematica 12
- Mathematica Install
- myVILLE Tech - Keeping You Connected
- New Students
- Personal and Research Websites
- Printing in Campus Labs
- Purchasing a New Computer - Students
- Self Help
- Student Accounts Overview
- Technical Assistance Center (TAC) operations for Millersville University students
- Welcome
- What Students Need to Know About Bringing a Computer to Campus

Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7280

After Hours D2L Help: 877-325-7778

Hours:

Call Center

- Fall/Spring Semesters:
  - M-TH 8AM - 7PM EST, F 8AM - 5PM EST
- Summer Sessions:
  - M-F 8AM - 4PM EST

Walk-in TAC

- M 9-11AM, 12-7PM
- T 11AM-4PM
- W 9-10:30AM, 1-7PM
• **TH 9AM-5PM**
• **F 9-11AM, 1-4PM**

**By Appointment** - book an appointment

**Technical Assistance Center** - access via W. Frederick Street side of building

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**New to Millersville?**

- **myVILLE Tech - Keeping You Connected**: Overview of IT services, programs and communication
- **What Students Need to Know page**: Answers to common questions we receive from new students

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**Announcements**

IT Facebook Page

Millersville University Info Tech (IT)

"Like" our Facebook Page to keep up-to-date on new technologies or changes in existing technologies around campus.

[http://www.facebook.com/MillersvilleUniversityIT](http://www.facebook.com/MillersvilleUniversityIT)