Available resources for students within the IT Self-Help.

COMPUTER RESOURCES

ACCOUNTS
- Millersville Logins Page
- Student Accounts Overview
- Password Management
- Office 365

IN RESIDENCE HALLS
- Residence Hall WiFi Network
- Cable TV in Dorms
- Campus Wireless Network

ON-CAMPUS
- Computer Labs
- Printing in Campus Labs
- Common Lab Printer Issues
- Print Anywhere
  - Wireless Printing Online Link

WORKING REMOTELY
- Campus Lab Virtual Desktop (Virtual Desktop Information)
- Zoom Resources
  - Camera Troubleshooting: windows-10-camera-does-not-work

SOFTWARE RESOURCES
- Office 365: myVille Email, Microsoft Apps, OneDrive
- D2L: Desire2Learn, your online education platform
**Zoom**: Resources

**Millersville Logins Page**: links to Max, myVille Email, Zoom, Office365, D2L and more

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**GOOD INFORMATION**

- **myVILLE Tech**: keeping you connected, overview of IT services, programs and communication
- **IT 101**: good to know
- **Student Employment Application**: want to work for IT?
- **Purchasing a New Computer - Students**: recommendations and links
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280

After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:

Call Center

- Fall/Spring Semesters:
  - M-TH 8AM - 7PM EST, F 8AM - 5PM EST
- Summer Sessions:
  - M-F 8AM - 4PM EST

Walk-in TAC

- M 9-11AM, 12-7PM
- T 11AM-4PM
- W 9-10:30AM, 1-7PM
- TH 9AM-5PM
- F 9-11AM, 1-4PM

By Appointment - book an appointment

Technical Assistance Center - access via W. Frederick Street side of building

Emergency Notification: MU Alert System

New To Millersville?

- ID Card Center Photo Submission - info about your university ID - University ID Services
- Bringing a computer to campus: what students need to know
- Purchasing a New Computer - Students: information and links to purchasing at an educational discount
- myVILLE Tech: keeping you connected, overview of IT services, programs and communication
- MU Mobile App: quick links to important information
- Self Help: up-to-date information on Help Desk service offerings
- IT 101: the basics, what you need to know
"Like" our Facebook Page to keep up-to-date on new technologies or changes in existing technologies around campus.