Supported mobile devices for MU Video

Can I use a smartphone, tablet, or other mobile device?

Yes, MU Video does support access via mobile devices such as smartphones and tablets. Most mobile devices will play media that has already been stored in MU Video, and some devices can add new media to, or even create new media in, MU Video.

Please see the tables below for more information on common mobile device types and the capabilities of those devices.

Mobile devices not listed below may work with MU Video, but only those listed below have been tested and certified for use with MU Video.

What can my mobile device do in MU Video?

Please check the appropriate section below based upon your device type: Android or iOS (iPad, iPhone).

<table>
<thead>
<tr>
<th>Android Devices</th>
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### In Web Browser

**Supported**

- 🎥 Media Playback
- 📈 Media Upload
- 🎬 PowToon
- 🎥 YouTube

**Not supported**

- 📹 Webcam Recording [1]
- 📸 CaptureSpace Lite
- 📝 Video Presentation
- 🎥 Video Quiz
- 📦 Screen Recording

### In MediaSpace App

**Supported**

- 🎥 Media Playback
- 📈 Media Upload
- 🎬 PowToon
- 🎥 YouTube

**Not supported**

- 📹 Webcam Recording [1]
- 📸 CaptureSpace Lite
- 📝 Video Presentation
- 🎥 Video Quiz
- 📦 Screen Recording
iOS (iPad, iPhone) Devices

In Web Browser

Supported

- Media Playback
- Media Upload
- PowToon
- YouTube
- Video Quiz

Not supported

- Webcam Recording [1]
- CaptureSpace Lite
- Video Presentation
- Screen Recording

In MediaSpace App

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Not supported

- Webcam Recording [1]
- CaptureSpace Lite
- Video Presentation
- Screen Recording

[1] Instead of Webcam Recording:

1. Choose "Media Upload".
2. Tap the "+ Choose a file to upload" button.
3. Tap:
   - on Android: your device's camera app, if listed
   - on iOS (iPad, iPhone): "Take Photo or Video"
Help Desk

Help Desk Contact Info
Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280
After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:
- **Call Center**
  - Fall/Spring Semesters:
    - M-TH 8AM - 7PM EST, F 8AM - 5PM EST
  - Summer Sessions:
    - M-F 8AM - 4PM EST

- **Walk-in TAC**
  - M 9-11AM, 12-7PM
  - T 11AM-4PM
  - W 9-10:30AM, 1-7PM
  - TH 9AM-5PM
  - F 9-11AM, 1-4PM

- **By Appointment** - book an appointment

Technical Assistance Center - access via W. Frederick Street side of building