Getting Started

Below you will find popular resources designed to help introduce students, staff, and faculty to the basics of the Millersville University computing environment. Each page provides essential information that will help you use Millersville University services effectively and securely.

To view a full listing, click on a blue heading below.

Help Desk Contact Info

Location: 
Boyer 
Building 
Phone: 717-871-7777 
Email: help@millersville.edu 
Classroom Hotline: 717-871-7280 
After Hours D2L Help: 877-325-7778 

D2L Email and Live Chat 

Hours: 
Call Center 
• Fall/Spring Semesters: 
  • M-TH 8AM - 7PM 
  • EST, F 8AM - 5PM 
  • EST 
• Summer Sessions: 
  • M-F 8AM - 4PM 
  • EST 

Walk-in TAC 
• M 9-11AM, 12-7PM 
• T 11AM-4PM 
• W 9-10:30AM, 1-7PM 
• TH 9AM-5PM 
• F 9-11AM, 1-4PM 

By Appointment - book an appointment 

Technical Assistance Center - access via W. Frederick Street side of building

Faculty Resources 
• Computer Labs 
• Emergency Notification 
• Employee Accounts Overview 
• Employee Email Overview 
• Personal and Research Websites 
• Purchasing a New Computer - Students

Staff Resources 
• Computer Labs 
• Emergency Notification 
• Employee Accounts Overview 
• Employee Email Overview 
• Personal and Research Websites
Student Resources

- Computer Labs
- Emergency Notification
- Personal and Research Websites
- Student Accounts Overview
- What Students Need to Know About Bringing a Computer to Campus