Livescribe Echo Smartpen - Tips and Best Practices

Quick Navigation

To quickly navigate to any application or settings, double tap the center of the Nav Plus and begin writing the name of the application or settings.

Existing Text and Drawings

There may be times when the user wants text on the page, such as a table or formula, that will be present in the session but not need to draw or write it during the session. The user can write or draw on the page before recording and whatever marks that are made will show up in the session, but no the writing or drawing of them. Click here for an example of using existing text and drawings.

Smartpen Care

Click here for full instructions on how to care for the Smartpen.

Assigning Audio to Different Text

To assign recorded audio to new text, play the audio back while recording a new session.

Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280
After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:
Call Center
- Fall/Spring Semesters:
  - M-TH 8AM - 7PM EST, F 8AM - 5PM EST
- Summer Sessions:
  - M-F 8AM - 4PM EST

Walk-in TAC
- M 9-11AM, 12-7PM
- T 11AM-4PM
- W 9-10:30AM, 1-7PM
- TH 9AM-5PM
- F 9-11AM, 1-4PM

By Appointment - book an appointment

Technical Assistance Center - access via W. Frederick Street side of building