IT4Students

Resources
Available resources for students within the IT Self-Help.

ACCOUNTS
- Millersville Logins Page
- Student Accounts Overview
- Password Management
- Office 365

account management, passwords, MAX, Office 365

IN RESIDENCE HALLS
- Residence Hall WiFi Network
- Cable TV in Dorms

residence hall network, cable TV

CAMPUS WIFI
- Wireless Network
- Finding the MAC Address of a Device

Call the Help Desk at (717) 871-7777 for any issues

COMPUTER RESOURCES

WORKING REMOTELY
- Campus Lab Virtual Desktop (Virtual Desktop Information)
- Zoom Resources
  - Camera Troubleshooting: windows-10-camera-does-not-work
  - Access to Bassler 102, Breidenstine 301, Osburn for specialized software: remoteaccess.labstats.com/millersville-university

ON-CAMPUS
- Computer Labs
- Printing in Campus Labs
- Common Lab Printer Issues
- Print Anywhere
  - Wireless Printing Online Link

lab locations, printing, virtual desktops
SOFTWARE

**Office 365**: myVille Email, Microsoft Apps, OneDrive

**D2L**: Desire2Learn, your online education platform

**Zoom**: Resources

**Millersville Logins Page**: links to Max, myVille Email, Zoom, Office365, D2L and more

GENERAL INFO

GOOD INFORMATION

- **myVILLE Tech**: keeping you connected, overview of IT services, programs and communication
- **IT 101**: good to know
- **Student Employment Application**: want to work for IT?
- **Purchasing a New Computer - Students**: recommendations and links
Help Desk

Help Desk Contact Info
Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280
After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:
Call Center
- Fall/Spring Semesters:
  - M-TH 8AM - 7PM EST, F 8AM - 5PM EST
- Summer Sessions:
  - M-F 8AM - 4PM EST

Walk-in TAC
- M 9-11AM, 12-7PM
- T 11AM-4PM
- W 9-10:30AM, 1-7PM
- TH 9AM-5PM
- F 9-11AM, 1-4PM

By Appointment - book an appointment

Technical Assistance Center - access via W. Frederick Street side of building

Emergency Notification: MU Alert System

New To Millersville?
- ID Card Center Photo Submission - info about your university ID
- Bringing a computer to campus: what students need to know
- Purchasing a New Computer - Students: information and links to purchasing at an educational discount
- myVILLE Tech: keeping you connected, overview of IT services, programs and communication
- MU Mobile App: quick links to important information
- Self Help: up-to-date information on Help Desk service offerings
- IT 101: the basics, what you need to know
**Social Media**

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"Like" our Facebook Page to keep up-to-date on new technologies or changes in existing technologies around campus.