Splashtop Classroom - Frequently Asked Questions

Frequently Asked Questions

Splashtop Streamer can be installed on both PCs and Mac. You can connect to either platform using any of the client platforms (iPad, Android, Chrome).

Currently the Splashtop Classroom client can be installed on iPads, iPad Minis, most Android tablets, and can also be installed on Chromebooks. Splashtop plans on adding more support for iPhones and additional devices.

With two fingers, "swipe right" to advance to the next slide. Conversely, "swipe left" to return to the previous slide. Splashtop Streamer has to be given rights as an "assistive application" on Mac for this to work. Please contact the helpdesk if you are having difficulties with this feature or for more information.

Students can access the Splashtop easily.

Currently only 3 students can access Splashtop Classroom at the same time. In the future this might change.
Help Desk

Help Desk Contact Info
Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280
After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:
Call Center
- Fall/Spring Semesters:
  - M-TH 8AM - 7PM EST, F 8AM - 5PM EST
- Summer Sessions:
  - M-F 8AM - 4PM EST

Walk-in TAC
- M 9-11AM, 12-7PM
- T 11AM-4PM
- W 9-10:30AM, 1-7PM
- TH 9AM-5PM
- F 9-11AM, 1-4PM

By Appointment - book an appointment

Technical Assistance Center - access via W. Frederick Street side of building