Locate and Review MU Video Media Analytics

Using the KMS analytics display, media owners can see how viewers have engaged with video media, including in depth analysis of how individual users watched, skipped or rewatched segments of a video.

Please note: in order for MU Video to record the names of individual students engaging with media embedded in a D2L course, the media must be inserted in D2L using the correct embed option. See Embedding Media from MU Video in Content for instructors.

These directions presume that you have successfully logged into your MU Video account.

See Entry Level Analytics at knowledge.kaltura.com

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280
After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:
Call Center

- Fall/Spring Semesters:
  - M-TH 8AM - 7PM EST, F 8AM - 5PM EST
- Summer Sessions:
  - M-F 8AM - 4PM EST

Walk-in TAC

- M 9-11AM, 12-7PM
- T 11AM-4PM
- W 9-10:30AM, 1-7PM
- TH 9AM-5PM
- F 9-11AM, 1-4PM

By Appointment - book an appointment

Technical Assistance Center - access via W. Frederick Street side of building