Self Help

IT Help Desk

Direct Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280

Submit a Ticket or Chat with Support
How to Work Remotely
University Virtual Desktop (Faculty/Staff)
Campus Lab Desktop (Students)

Systems Status
Office365 Login
Phishing
MUJT F
Student Resources

**IT4Students**
Managing your MU account, Accessing WiFi, Campus Computer Labs, Office 365, D2L, Zoom and more!

**Logins Page**
myVille all in one place - Max, D2L, Office 365, Get Involved

**Password Management**
Set-up your security questions for account management. Use strong passwords!

**Everything Office 365**
Office 365 all the time! Email, OneDrive, Apps, how to access and manage.

**Printing in Campus Labs**
Be sure to read the fine print!

**Computer Labs**
PC’s, Macs and Virtual Desktops

**D2L Resources Wiki**
Accessing D2L, Account Settings, Announcements, Assignments, the entire D2L alphabet!

**Student Employment**
Want to work for IT?

Faculty & Staff Resources

**Logins Page**
Hello myVille! Banner, Office 365, ESS, myAccount@MU, MU Alert

**Logins and Passwords Guide**
The mystery of the myVille icons revealed here

**IT 101**
Let’s talk about Phishing, Email Security & Passwords

**Telephone Self Help**
Everything you ever wanted to know about the phone on your desk.

**Test Scoring**
Full service test scoring here
Appointments for IT Help

Book Appointment Here

Technical Assistance Center

WIFI Network Access

- Residence Hall WiFi
- Campus WiFi

Help Desk

Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:

Call Center

- Fall/Spring Semesters:
  - M-TH 8AM - 7PM EST, F 8AM - 5PM EST
- Summer Sessions:
  - M-F 8AM - 4PM EST

Walk-in TAC

- M 9-11AM, 12-7PM
- T 11AM-4PM
- W 9-10:30AM, 1-7PM
- TH 9AM-5PM
- F 9-11AM, 1-4PM

By Appointment - book an appointment

Technical Assistance Center - access via W. Frederick Street side of building

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App