Self Help

Submit a Ticket or Chat with Support

How to Work Remotely

University Virtual Desktop (Faculty/Staff)

Campus Lab Desktop (Students)

Systems Status

Office365 Login

Phishing

MUJT F

IT Help Desk

Direct Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280
## Student Resources

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## Faculty & Staff Resources

| **Logins Page** | Hello myVille! Banner, Office 365, ESS, myAccount@MU, MU Alert |
| **Logins and Passwords Guide** | The mystery of the myVille icons revealed here |
| **IT 101** | Let's talk about Phishing, Email Security & Passwords |
| **Telephone Self Help** | Everything you ever wanted to know about the phone on your desk. |
| **Test Scoring** | Full service test scoring here |
Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820
After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:
Call Center
- Fall/Spring Semesters:
  - M-F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC
By Appointment Only - book an appointment
Technical Assistance Center - access via W. Frederick Street side of building

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App