### Description:
Zoom is a system available to Millersville University students, faculty, and staff for hosting and participating in online meetings, presentations, and conferences related to coursework and University interests. Zoom is **not** intended for personal use outside course and University interests.

### Service availability:
All Millersville University students, faculty, and staff have accounts within the system. Accounts are activated the first time a user logs in to Zoom to manage meetings or enter his or her personal meeting room. Depending upon settings, some Zoom meetings may be shared with people outside the University community.

Zoom resides at [https://millersville.zoom.us/](https://millersville.zoom.us/) and is accessible from any device with Internet access.

### Training and support:
Faculty and staff can request one-on-one training or assistance from a member of the Instructional & Technology Support team via Help.Desk@millersville.edu or (717) 871-7777.

Students can visit the Digital Learning Studio in McNairy Library for help using Zoom for course assignments.

### Additional resources:
- Accommodating Students without the Multi-Modal technologies
- Allowing all participants to screen share
- Allowing others to download a cloud recording
- Authentication Options for Scheduling Zoom Meetings
- Best Practices on Set up & Running an Event
- Deleting Cloud Recordings in Zoom
- Disabling HD video in Zoom
- Downloading Zoom Recordings to Upload into MU Video
- Enabling HD video in Zoom
- Entering your personal Zoom meeting room
- Getting a Zoom polling report
- Getting started with Zoom
- Hosting or joining concurrent Zoom meetings
- Improving your Zoom connection
- Joining a test meeting in Zoom
- Logging in to the Zoom Client
- Logging in to Zoom Web Access
- Personal Pronouns in Zoom
- Polling in Zoom
- Recording a Zoom meeting
- Recovering a deleted a Zoom cloud recording
- Schedule a meeting on behalf of someone in Zoom
- Scheduling a Meeting in Zoom
- Scheduling a Zoom recording
- Sharing a PowerPoint presentation as a virtual background in Zoom
- Sharing a PowerPoint presentation in Zoom
- Sharing a Zoom recording
- Updating the Zoom client
- Using Zoom: Set up a recurring meeting with No Fixed Time
- Using Zoom’s Breakout Rooms
- Using Zoom’s waiting room
- Using Zoom for office hours or advising
- Using Zoom with other systems, services, and applications
- Zoombombing
- Zoom capacity
- Zoom cloud recording retention
- Zoom Cloud Recordings to MU Video
- Zoom - Quick Guides
- Accommodating Students without the Multi-Modal technologies.
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- Instructor Assignment Assistance Guides
- Student Assignment Assistance Guides

- Zoom - Quick Guide - Changing Settings of Your Personal Meeting Room
- Zoom - Quick Guide - Closed Caption Editing
- Zoom - Quick Guide - Creating a Meeting
- Zoom - Quick Guide - Creating a Meeting for Recording Presentations
- Zoom - Quick Guide - Office 365 Zoom add on