Welcome Students! We are here to help! Here is a PDF with some good info you'll need for the new semester:

Millersville Marauders

After Hours
D2L Help:
877-325-7778
D2L Email and Live Chat

Test Scoring, Virus & Malware Removal, WiFi Assistance, Minitab

Submit a Ticket or Chat with Support
How to Work Remotely
University Virtual Desktop (Faculty/Staff)
Campus Lab Desktop (Students)
Office365 Login
Phishing
MUIT F
# Student Resources

<table>
<thead>
<tr>
<th><strong>IT4Students</strong></th>
<th>Managing your MU account, Accessing WiFi, Campus Computer Labs, Office 365, D2L, Zoom and more!</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Logins Page</strong></td>
<td>myVille all in one place - Max, D2L, Office 365, Get Involved</td>
</tr>
<tr>
<td><strong>Password Management</strong></td>
<td>Set-up your security questions for account management. Use strong passwords!</td>
</tr>
<tr>
<td><strong>Everything Office 365</strong></td>
<td>Office 365 all the time! Email, OneDrive, Apps, how to access and manage.</td>
</tr>
<tr>
<td><strong>Printing in Campus Labs</strong></td>
<td>Be sure to read the fine print!</td>
</tr>
<tr>
<td><strong>Computer Labs</strong></td>
<td>PC’s, Macs and Virtual Desktops</td>
</tr>
<tr>
<td><strong>D2L Resources Wiki</strong></td>
<td>Accessing D2L, Account Settings, Announcements, Assignments, the entire D2L alphabet!</td>
</tr>
<tr>
<td><strong>Student Employment</strong></td>
<td>Want to work for IT?</td>
</tr>
</tbody>
</table>

# Faculty & Staff Resources

| **Logins Page** | Hello myVille! Banner, Office 365, ESS, myAccount@MU, MU Alert |
| **Logins and Passwords Guide** | The mystery of the myVille icons revealed here |
| **IT 101** | Let’s talk about Phishing, Email Security & Passwords |
| **Telephone Self Help** | Everything you ever wanted to know about the phone on your desk. |
| **Test Scoring** | Full service test scoring here |
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820
After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:
Call Center

- Fall/Spring Semesters:
  - M-F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

By Appointment Only - book an appointment

Technical Assistance Center - access via W. Frederick Street side of building

---

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App