**Self Help**

Welcome Students! We are here to help! Here is a PDF with some good info you'll need for the new semester:  

**Millersville Marauders**

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<th>After Hours</th>
<th>D2L Help:</th>
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<td>877-325-7778</td>
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D2L Email and Live Chat

Test Scoring, Virus & Malware Removal, WiFi Assistance, Minitab Install and more!

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**IT Help Desk**

Direct Phone: 717-871-7777  
Email: help@millersville.edu  
Classroom Hotline: 717-871-7280

Submit a Ticket or Chat with Support
Student Resources

IT4Students
Managing your MU account, Accessing WiFi, Campus Computer Labs, Office 365, D2L, Zoom and more!

Logins Page
myVille all in one place - Max, D2L, Office 365, Get Involved

Password Management
Set-up your security questions for account management. Use strong passwords!

Everything Office 365
Office 365 all the time! Email, OneDrive, Apps, how to access and manage.

Printing in Campus Labs
Be sure to read the fine print!

Computer Labs
PC's, Macs and Virtual Desktops

D2L Resources Wiki
Accessing D2L, Account Settings, Announcements, Assignments, the entire D2L alphabet!

Student Employment
Want to work for IT?

Faculty & Staff Resources

Logins Page
Hello myVille! Banner, Office 365, ESS, myAccount@MU, MU Alert

Logins and Passwords Guide
The mystery of the myVille icons revealed here

IT 101
Let's talk about Phishing, Email Security & Passwords

Telephone Self Help
Everything you ever wanted to know about the phone on your desk.

Test Scoring
Full service test scoring here
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820
After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:

Call Center

- Fall/Spring Semesters:
  - M-F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

By Appointment Only - book an appointment

Technical Assistance Center - access via W. Frederick Street side of building

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App