Self Help

Welcome Students! We are here to help! Here is a PDF with some good info you'll need for the new semester:

Millersville Marauders

After
Hours
D2L Help:
877-325-7778
D2L Email and
Live Chat

Test Scoring, Virus & Malware Removal, WiFi Assistance, Minitab Install and more!

IT Help Desk

Direct Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280

Submit a Ticket or Chat with Support
• How to Work Remotely

• University Virtual Desktop
  (Faculty/Staff)

• Campus Lab Desktop
  (Students)

• Systems Status

• Office365 Login

• Phishing

• MUIT Facebook
Student Resources

**IT4Students**
Managing your MU account, Accessing WiFi, Campus Computer Labs, Office 365, D2L, Zoom and more!

**Logins Page**
myVille all in one place - Max, D2L, Office 365, Get Involved

**Password Management**
Set-up your security questions for account management. Use strong passwords!

**Everything Office 365**
Office 365 all the time! Email, OneDrive, Apps, how to access and manage.

**Printing in Campus Labs**
Be sure to read the fine print!

**Computer Labs**
PC's, Macs and Virtual Desktops

**D2L Resources Wiki**
Accessing D2L, Account Settings, Announcements, Assignments, the entire D2L alphabet!

**Student Employment**
Want to work for IT?

**Faculty & Staff Resources**

**Logins Page**
Hello myVille! Banner, Office 365, ESS, myAccount@MU, MU Alert

**Logins and Passwords Guide**
The mystery of the myVille icons revealed here

**IT 101**
Let's talk about Phishing, Email Security & Passwords

**Telephone Self Help**
Everything you ever wanted to know about the phone on your desk.

**Test Scoring**
 Full service test scoring here
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820
After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:
Call Center

• Fall/Spring Semesters:
  • M-F 8:00am - 5:00pm EST
• Summer Sessions:
  • M-F 8:00am - 4:00pm EST

Walk-in TAC

By Appointment Only - book an appointment

Technical Assistance Center - access via W. Frederick Street side of building

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App