Self Help

Welcome Students! We are here to help! Here is a PDF with some good info you'll need for the Fall 2020 semester:

2020 Millersville Marauders!

Submit a Help Desk Ticket
How to Work Remotely
Office365 Login
Systems Status
Phishing
MUIT Facebook
Phishing
Office365 Login
Systems Status
Campus Lab Desktop (Students)
University Virtual Desktop (Faculty/Staff)
How to Work Remotely
Submit a Help Desk Ticket
Self Help
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After Hours
D2L Help:
877-325-7778
D2L Email and Live Chat
Test Scoring, Virus & Malware Removal, WiFi Assistance, Minitab

IT Help Desk
Direct Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280

2020 Millersville Marauders!
### Student Resources

| **IT4Students** | Managing your MU account, Accessing WiFi, Campus Computer Labs, Office 365, D2L and more! |
| **Logins Page** | myVille all in one place - Max, D2L, Office 365, Get Involved |
| **Password Management** | Set-up your security questions for account management. Use strong passwords! |
| **Everything Office 365** | Office 365 all the time! Email, OneDrive, Apps, how to access and manage. |
| **Printing in Campus Labs** | Be sure to read the fine print! |
| **Computer Labs** | PC’s, Macs and Virtual Desktops |
| **D2L Resources Wiki** | Accessing D2L, Account Settings, Announcements, Assignments, the entire D2L alphabet! |
| **Student Employment** | Want to work for IT? |

### Faculty & Staff Resources

| **Logins Page** | Hello myVille! Banner, Office 365, ESS, myAccount@MU, MU Alert |
| **Logins and Passwords Guide** | The mystery of the myVille icons revealed here |
| **IT 101** | Let’s talk about Phishing, Email Security & Passwords |
| **Telephone Self Help** | Everything you ever wanted to know about the phone on your desk. |
| **Test Scoring** | Full service test scoring here |
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820
After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:
Call Center

- Fall/Spring Semesters:
  - M-F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building
By Appointment Only

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App