Welcome

Welcome Students! We are here to help! Here is a PDF with some good info you’ll need for the Fall 2020 semester:

2020 Millersville Marauders!

After Hours
D2L Help:
877-325-7778
D2L Email and Live Chat

Test Scoring, Virus & Malware Removal, WiFi Assistance, Minitab

IT Help Desk
Direct Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280

Submit a Help Desk Ticket
How to Work Remotely
University Virtual Desktop (Faculty/Staff)
Campus Lab (Students)

Systems Status
Office365 Login
Phishing
MUIT F
## Student Resources

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<th>Topic</th>
<th>Description</th>
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<tr>
<td>IT4Students</td>
<td>Managing your MU account, Accessing WiFi, Campus Computer Labs, Office 365, D2L and more!</td>
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<tr>
<td>Logins Page</td>
<td>myVille all in one place - Max, D2L, Office 365, Get Involved</td>
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<tr>
<td>Password Management</td>
<td>Set-up your security questions for account management. Use strong passwords!</td>
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<tr>
<td>Everything Office 365</td>
<td>Office 365 all the time! Email, OneDrive, Apps, how to access and manage.</td>
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<td>Printing in Campus Labs</td>
<td>Be sure to read the fine print!</td>
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<td>Computer Labs</td>
<td>PC’s, Macs and Virtual Desktops</td>
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<td>D2L Resources Wiki</td>
<td>Accessing D2L, Account Settings, Announcements, Assignments, the entire D2L alphabet!</td>
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<td>Student Employment</td>
<td>Want to work for IT?</td>
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## Faculty & Staff Resources

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<td>Logins Page</td>
<td>Hello myVille! Banner, Office 365, ESS, myAccount@MU, MU Alert</td>
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<td>Logins and Passwords Guide</td>
<td>The mystery of the myVille icons revealed here</td>
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<tr>
<td>IT 101</td>
<td>Let’s talk about Phishing, Email Security &amp; Passwords</td>
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<tr>
<td>Telephone Self Help</td>
<td>Everything you ever wanted to know about the phone on your desk.</td>
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<td>Test Scoring</td>
<td>Full service test scoring here</td>
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Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820
After Hours D2L Help: 877-325-7778

D2L Email and Live Chat

Hours:
Call Center

- Fall/Spring Semesters:
  - M-F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building
By Appointment Only

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App