Self Help

IT Help Desk

Direct Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280

Submit a Help Desk Ticket
How to Work Remotely
University Virtual Desktop (Faculty/Staff)
Campus Lab Desktop (Students)

Systems Status
Office365 Login
Phishing
MUIT F
# Student Resources

## IT4Students
Managing your MU account, Accessing WiFi, Campus Computer Labs, Office 365, D2L and more!

## Logins Page
myVille all in one place - Max, D2L, Office 365, Get Involved

## Password Management
Set-up your security questions for account management. Use strong passwords!

## Everything Office 365
Office 365 all the time! Email, OneDrive, Apps, how to access and manage.

## Printing in Campus Labs
Be sure to read the fine print!

## Computer Labs
PC's, Macs and Virtual Desktops

## D2L Resources Wiki
Accessing D2L, Account Settings, Announcements, Assignments, the entire D2L alphabet!

## Student Employment
Want to work for IT?

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## Faculty & Staff Resources

## Logins Page
Hello myVille! Banner, Office 365, ESS, myAccount@MU, MU Alert

## Logins and Passwords Guide
The mystery of the myVille icons revealed here

## IT 101
Let's talk about Phishing, Email Security & Passwords

## Telephone Self Help
Everything you ever wanted to know about the phone on your desk.

## Test Scoring
Full service test scoring here
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App