Welcome

IT Help Desk

Direct Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280

Submit a Help Desk Ticket
How to Work Remotely
University Virtual Desktop (Faculty/Staff)
Campus Lab (Students)

Systems Status
Office 365 Login
Phishing
MUIT F
## Student Resources

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## Faculty & Staff Resources

| **Logins Page**                                      | Hello myVille! Banner, Office 365, ESS, myAccount@MU, MU Alert                          |
| **Logins and Passwords Guide**                       | The mystery of the myVille icons revealed here                                           |
| **IT 101**                                           | Let’s talk about Phishing, Email Security & Passwords                                   |
| **Telephone Self Help**                              | Everything you ever wanted to know about the phone on your desk.                        |
| **Test Scoring**                                     | Full service test scoring here                                                         |
Help Desk

Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App