Pay For Print Q&A

Why is the printer printing blank pages? I'm getting charged for blank pages...

Weird and strange printing...

There are reasons why blank pages will print from the printers in the labs:

• Some websites will block printing
• Paper mismatch error – the paper size does not match 8.5 x 11 - (could be A4, tabloid, or other non-standard size)
• Browser incompatibility
• Conflict with software

What can you do?

• Use print preview each time you print to see what is actually set to print
• Check the default document size – must be 8.5 x 11 to print properly
• Change browser
• Copy content into different software and then print
• Call the Help Desk at (717) 871-7777