Welcome

IT Help Desk

Direct Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7280

Submit a Help Desk Ticket
How to Work Remotely
University Virtual Desktop (Faculty/Staff)
Campus Lab Desktop (Students)
Systems Status
Office365 Login
Phishing
MUIT F

Office 365
# Student Resources

**IT4Students**  
Managing your MU account, Accessing WiFi, Campus Computer Labs, Office 365, D2L and more!

**Logins Page**  
myVille all in one place - Max, D2L, Office 365, Get Involved

**Password Management**  
Set-up your security questions for account management. Use strong passwords!

**Everything Office 365**  
Office 365 all the time! Email, OneDrive, Apps, how to access and manage.

**Printing in Campus Labs**  
Be sure to read the fine print!

**Computer Labs**  
PC's, Macs and Virtual Desktops

**D2L Resources Wiki**  
Accessing D2L, Account Settings, Announcements, Assignments, the entire D2L alphabet!

**Student Employment**  
Want to work for IT?

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## Faculty & Staff Resources

**Logins Page**  
Hello myVille! Banner, Office 365, ESS, myAccount@MU, MU Alert

**Logins and Passwords Guide**  
The mystery of the myVille icons revealed here

**IT 101**  
Let's talk about Phishing, Email Security & Passwords

**Telephone Self Help**  
Everything you ever wanted to know about the phone on your desk.

**Test Scoring**  
Full service test scoring here
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:
Call Center
• Fall/Spring Semesters:
  • M-Th 8:00am - 7:00pm EST
  • F 8:00am - 5:00pm EST
• Summer Sessions:
  • M-F 8:00am - 4:00pm EST

Walk-in TAC
Technical Assistance Center - access via W. Frederick Street side of building
• Fall/Spring Semesters:
  • M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
• Winter/Summer Sessions:
  • M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App