Logins and Services Directory

From this directory you will be able to login to most of the web based systems that you will use to do work at the University. You may also find login access to some of these services from other Millersville University webpages.

<table>
<thead>
<tr>
<th>Name</th>
<th>System/Account/Descriptive</th>
<th>Purpose/Access</th>
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</thead>
</table>
| myVILLE portal | • University Intranet  
• Portal allows for access to multiple systems available to Students, Staff and Faculty | • Username/password: myVILLE account credentials                               |
| MAX         | • Banner Web Information System  
• Faculty use MAX to see course assignments and class rosters, request D2L courses, enter grades, etc.  
• Staff may use MAX to update personal information, register for classes, etc. | • Username/password: myVILLE account credentials                               |
| D2L         | • Online learning management platform used to share content, create discussions, communicate assessments and more. | • Username/password: myVILLE account credentials  
• D2L Resources Space: [D2L Resources](https://millersville.edu/logins) |
<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
<th>Details</th>
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</table>
| **Email**        | - a.k.a. Outlook or Exchange  
- Send/receive email  
- University employee email address book  
- Your Outlook calendar with meeting scheduling features | Email address: [firstname.lastname@millersville.edu](mailto:firstname.lastname@millersville.edu)  
Needed for login to ESS  
Initial password will be sent from IT through your department |
| **MU Alert**     | - Each individual user enrolls for this service  
- Service allows the University to communicate school closings, delays or other information of significant immediate importance  
- User designates which email or devices from which to receive alerts | Full University addresses are used to create accounts  
Passwords are then created by individual users and can be reset |
| **ESS**          | - a.k.a. PASSHE, Employee Self Service  
- Portal for viewing pay stubs, submitting leave requests, view benefit plans, edit personal data, etc. | Username: full email address ([firstname.lastname@millersville.edu](mailto:firstname.lastname@millersville.edu))  
Password: myVILLE account password |
| **myAccount @ MU** | - Each new user should enroll here and perform first time account setup with security questions/answers for their myVILLE account  
- All myVILLE account maintenance and password changes should be made here | Once password is set you can use this username and password for Email, D2L, ESS, wifi access, MU Video, Max and myVILLE portal access  
Please call the IT Help Desk (717) 871-7777 for all password support issues. |
| **Zoom**         | - Online meetings, presentations and video conferences | Username/password: myVILLE account credentials |
| **MU Video**     | - Create, upload and share multi-media video related to coursework and University interests. This system integrates with D2L. | Username/password: myVILLE account credentials  
MU Video Support Space: [MU Video Resources](#) |
| **Office 365**   | - Office 365: Install Office on up to 5 personal and compatible Windows and Mac computers and/or tablets (including iPad). Utilize Office 365 online for collaboration. Use OneDrive for online file storage. Free for all University students, faculty and staff. | Username: myVILLE username or you may be prompted to use [firstname.lastname@millersville.edu](mailto:firstname.lastname@millersville.edu)  
Informational wiki about Office 365: [Office 365](#)  
Direct access: [login.microsoftonline.com](http://login.microsoftonline.com) |
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<tr>
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<th>Description</th>
<th>Access Credentials</th>
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<tbody>
<tr>
<td><strong>Blogs</strong></td>
<td>Publishing and communication tool that can be used for personal or professional purposes</td>
<td>Username/password: myVILLE account credentials</td>
</tr>
<tr>
<td><strong>Wiki</strong></td>
<td>Hosts resources and documentation for: Cascade (web page software), D2L Resources, OnBase (document management software), The Help Desk - Self Help, The President's Commissions and more</td>
<td>Username/password: myVILLE account credentials</td>
</tr>
<tr>
<td><strong>Cascade CMS</strong></td>
<td>MU Website content management software</td>
<td>Username/password: myVILLE account credentials</td>
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<tr>
<td><strong>Payment Portal</strong></td>
<td>Parent and third party payments/view bills</td>
<td>User ID and password</td>
</tr>
<tr>
<td><strong>Banner Administration</strong></td>
<td>Banner web client for faculty and staff</td>
<td>Username/password: myVILLE account credentials</td>
</tr>
<tr>
<td><strong>Get Involved</strong></td>
<td>Student organization and involvement opportunities</td>
<td>Username/password: myVILLE account credentials</td>
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<tr>
<td>Help Desk</td>
<td>Status Page</td>
<td></td>
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| • When you need technical help...  
   • IT Call Center - 717-871-7777 | • Self Help Wiki: mvillle.us/help  
   • IT Help Desk Portal: End User Portal -  
     place a Help Desk ticket online |
| • University Information Technology System and Application Operation Status | • No login necessary  
   • status.millersville.edu |