Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Online Resources

Student Resources

Students
Faculty & Staff Resources

New to the University?

Services Offered

- Logins & Passwords
- Portal Login
- End User Portal
- IT Help Desk
- Outlook, MAX, D2L, MU Alert, Cascade and more
- Submit your own incidents and requests
- How to user the IT Help Desk End User Portal
- D2L - Resource Listing
- Submit a Help Desk Ticket
- Support Service Catalog
- MU Video
- Technology Enhanced Learning Spaces
- How to Administer a Test
- How to Get a Test Graded
- How to Prepare for a Test
- Test Scoring Sheets
- Staff and Faculty
- mydesktop.millersville.edu
- Printing - Virtual Desktop Clients
- Computer Ordering Info
- Virtual Desktops
- Copiers
- MFD's
- Telephones
- Telephone System
- Videoconferencing and ITV
- File Storage
- Saving your files
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:
Call Center

• Fall/Spring Semesters:
  • M-Th 8:00am - 7:00pm EST
  • F 8:00am - 5:00pm EST
• Summer Sessions:
  • M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

• Fall/Spring Semesters:
  • M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
• Winter/Summer Sessions:
  • M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App