## Supported browsers for MU Video

What web browsers are supported for use with MU Video?

### Mac OS X

<table>
<thead>
<tr>
<th>Mac OS X 10.10 or higher †</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Chrome (newest version)</td>
</tr>
<tr>
<td>• Firefox (newest version)</td>
</tr>
<tr>
<td>• Safari (newest version)</td>
</tr>
</tbody>
</table>

† 10.11 (El Capitan) recommended

### Windows

#### Windows 10

- Chrome (newest version)
- Edge (newest version)
- Firefox (newest version)
- Internet Explorer 11

#### Windows 8

- Chrome (newest version)
- Firefox (newest version)
- Internet Explorer 11

#### Windows 7

- Chrome (newest version)
- Firefox (newest version)
- Internet Explorer 11

For information on using mobile web browsers with MU Video, please see: [Supported mobile devices for MU Video](#).

While other web browsers may work, those listed above are the only ones that have been certified as working with MU Video. If you experience difficulties using MU Video while using a browser not listed above, please switch to a supported browser.

### Additional Software

In addition to a supported web browser, your computer may need the latest version of [Adobe Flash Player](#).
Help Desk

Help Desk Contact Info
Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:
Call Center
- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC
Technical Assistance Center - access via W. Frederick Street side of building
- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST