Self Help

Submit a Help Desk Ticket

IT Remote Resources

Submit a Ticket

How to work remotely
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

⚠ Classroom Hotline: 717-871-7280

Online Resources

Student Resources
How-To Guide: Connecting Gaming Consoles/Firesticks

- **How do I find my MAC Address??**
  Finding the MAC Address of a Device

- **Configuring an Alexa/Echo/Chromecast**
  In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

**Faculty & Staff Resources**
**New to the University?**

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Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:
Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00 pm EST
  - F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00 pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App