Welcome

Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Submit a Ticket
Systems Status
Office 365
Student Virtual Desktop

Need Help?
Office365 Login
Campus Lab

Online Resources

Student Resources
How-To Guide: Connecting Gaming Consoles/Firesticks

How do I find my MAC Address??
Finding the MAC Address of a Device

Configuring an Alexa/Echo/Chromecast
In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.
New to the University?

Services Offered

**Logins & Passwords Guide**

**Portal Login**

**End User Portal**

**IT Help Desk**

**D2L**

Submit your own incidents and requests

How to use the IT Help Desk End User Portal

Outlook, MAX, D2L, MU Alert, Cascade and more

**Computer Ordering Info**

Staff and Faculty

**Virtual Desktops**

Install the View Client

**RightFax**

Faxing over Network

**File Storage**

RightFax Login

**Telephone System**

Telephone System Videoconferencing and ITV

**Copyers/ MFD’s**

**Technology Enhanced Learning Spaces**
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:

- Call Center
  - Fall/Spring Semesters:
    - M-Th 8:00am - 7:00pm EST
    - F 8:00am - 5:00pm EST
  - Summer Sessions:
    - M-F 8:00am - 4:00pm EST

- Walk-in TAC
  - Technical Assistance Center - access via W. Frederick Street side of building
    - Fall/Spring Semesters:
      - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
    - Winter/Summer Sessions:
      - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App