Livescribe Echo Smartpen - Tips and Best Practices

Quick Navigation

To quickly navigate to any application or settings, double tap the center of the Nav Plus and begin writing the name of the application or settings.

Existing Text and Drawings

There may be times when the user wants text on the page, such as a table or formula, that will be present in the session but not need to draw or write it during the session. The user can write or draw on the page before recording and whatever marks that are made will show up in the session, but not the writing or drawing of them. Click here for an example of using existing text and drawings.

Smartpen Care

Click here for full instructions on how to care for the Smartpen.

Assigning Audio to Different Text

To assign recorded audio to new text, play the audio back while recording a new session.

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Help Desk

Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

- **Call Center**
  - Fall/Spring Semesters:
    - M-Th 8:00am - 7:00pm EST
    - F 8:00am - 5:00pm EST
  - Summer Sessions:
    - M-F 8:00am - 4:00pm EST

- **Walk-in TAC**
  - Technical Assistance Center - access via W. Frederick Street side of building
    - Fall/Spring Semesters:
      - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
    - Winter/Summer Sessions:
      - M-F 8:00am - 4:00pm EST