Welcome

Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

⚠ Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365

Student Virtual Desktop

Need Help?

Office365 Login

Campus Lab

Online Resources

Student Resources
Students

How-To Guide: Connecting Gaming Consoles/Firesticks

How do I find my MAC Address??
Finding the MAC Address of a Device

Configuring an Alexa/Echo/Chromecast
In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.
New to the University?

Services Offered

- Outlook, MAX, D2L, MU Alert, Cascade and more
- Submit your own incidents and requests
  How to use the IT Help Desk End User Portal
- D2L - Resource Listing
- Install the View Client
- Install as printer
- Staff and Faculty
- Poster Wall
  How to Administer a Test
  How to Get a Test Graded
  How to Prepare for a Test
  Test Scoring Sheets
- Computer Ordering Info
  Copy Services
  MFD’s
- Virtual Desktops
  Viewing - Virtual Desktop Clients
- Telephones
  Telephone System
  Videoconferencing and ITV
- Electronic Coaches
  Support Services Catalog
- MU Video
- Technology Enhanced Learning Spaces
- RightFax
  Faxing over Network
  RightFax Login
- File Storage
  Save a file
  RightFax Login
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App