Welcome

Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

⚠ Classroom Hotline: 717-871-7280

Online Resources

Student Resources
How-To Guide: **Connecting Gaming Consoles/Firesticks**

- **How do I find my MAC Address??**
  
  Finding the MAC Address of a Device

- **Configuring an Alexa/Echo/Chromecast**
  In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

**Faculty & Staff Resources**
New to the University?

Services Offered

Outlook, MAX, D2L, MU Alert, Cascade and more
Submit your own incidents and requests

D2L - Resource Listing
Submit a Help Desk Ticket
Support Requests

End User Portal
How to use the IT Help Desk End User Portal

Virtual Desktops
Install the View Client
Print - Virtual Desktop Clients

Computer Ordering Info
Copiers MFD's
Install as printer
Web Image Monitor
User code management

Telephones
Telephone System
Videoconferencing and ITV

RightFax
Faxing over Network
RightFax Login

File Storage
Save your files
Help Desk

Help Desk Contact Info
Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:
Call Center
- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC
Technical Assistance Center - access via W. Frederick Street side of building
- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App