Welcome

Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Online Resources

Student Resources
How-To Guide: Connecting Gaming Consoles/Firesticks

- **How do I find my MAC Address??**
  - Finding the MAC Address of a Device

- **Configuring an Alexa/Echo/Chromecast**
  - In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

Faculty & Staff Resources
## New to the University?

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<th>Logins &amp; Passwords Guide</th>
<th>Portal Login</th>
<th>End User Portal</th>
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### Services Offered

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<tr>
<th>Outlook, MAX, D2L, MU Alert, Cascade and more</th>
<th>Submit your own incidents and requests</th>
<th>How to user the IT Help Desk End User Portal</th>
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### Computer Ordering Info
- Staff and Faculty

### Virtual Desktops
- Install the View Client
- Printing - Virtual Desktop Clients

### Telephones
- Telephone System
- Videoconferencing and ITV

### RightFax
- Faxing over Network
- RightFax Login

### File Storage
- Saving your files

### D2L
- Resource Listing
- Submit a Help Desk Ticket
- Support Service Catalog

### Technology Enhanced Learning Spaces
- How to Administer a Test
- How to Get a Test Graded
- How to Prepare for a Test
- Testscoring Sheets

### Copiers
- MFD’s

### Telephone System

### Videoconferencing and ITV

### RightFax Login

### File Storage

### Saving your files

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New to the University?
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

* Fall/Spring Semesters:
  * M-Th 8:00am - 7:00pm EST
  * F 8:00am - 5:00pm EST
* Summer Sessions:
  * M-F 8:00am - 4:00pm EST

Walk-in TAC - Technical Assistance Center - access via W. Frederick Street side of building

* Fall/Spring Semesters:
  * M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
* Winter/Summer Sessions:
  * M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App