Self Help

Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Online Resources

Student Resources
How-To Guide: Connecting Gaming Consoles/Firesticks

How do I find my MAC Address??
Finding the MAC Address of a Device

Configuring an Alexa/Echo/Chromecast
In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

Faculty & Staff Resources
Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

- **Fall/Spring Semesters:**
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- **Summer Sessions:**
  - M-F 8:00am - 4:00pm EST

**Walk-in TAC**

**Technical Assistance Center** - access via W. Frederick Street side of building

- **Fall/Spring Semesters:**
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- **Winter/Summer Sessions:**
  - M-F 8:00am - 4:00pm EST

**MU Alert System:** Emergency Notification

LiveSafe - mobile safety system for the University Community: [LiveSafe App](#)