Self Help

Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

⚠ Classroom Hotline: 717-871-7280

Submit a Ticket  Systems Status  Office 365  Student Virtual Desktop

Need Help?  Office365 Login  Campus Lab

Online Resources

Student Resources
Students

Wireless Network
Info
Wifi Access for:
Gaming Consoles,
FireSticks, Alexa,
ChromeCasts

How-To Guide: Connecting Gaming Consoles/Firesticks

How do I find my MAC Address??
Finding the MAC Address of a Device

Configuring an Alexa/Echo/Chromecast
In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

Faculty & Staff Resources
New to the University?

Services Offered

Outlook, MAX, D2L, MU Alert, Cascade and more

Submit your own incidents and requests

How to use the IT Help Desk End User Portal

D2L - Resource Listing

Submit a Support Request

Technology Enhanced Learning Spaces

How to Administer a Test

How to Get a Test Graded

How to Prepare for a Test

Testscoring Sheets

Staff and Faculty

Install the View Client

Printing - Virtual Desktop Clients

Computer Ordering Info

Virtual Desktops

Copiers - MFD's

Telephone System

RightFax Login

File Storage

Videoconferencing and ITV

RightFax Faxing over Network

Saving your files
Help Desk

Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC - Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App