Welcome

Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

⚠️ Classroom Hotline: 717-871-7280

Submit a Ticket  Office 365 Login  Student Virtual Desktop

Need Help?  Systems Status  Campus Lab

Online Resources

Student Resources
Students

Wireless Network Info

Wifi Access for:
Gaming Consoles, FireSticks, Alexa, ChromeCasts

How-To Guide: Connecting Gaming Consoles/Firesticks

How do I find my MAC Address??
Finding the MAC Address of a Device

Configuring an Alexa/Echo/Chromecast
In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

Faculty & Staff Resources
New to the University?

Services Offered

Outlook, MAX, D2L, MU Alert, Cascade and more

Submit your own incidents and requests
How to use the IT Help Desk End User Portal

Staff and Faculty

Install the View Client
Print as printer
Web Image Monitor
User code management

Telephones

Telephone System
Videoconferencing and ITV

RightFax
Faxing over Network
RightFax Login

File Storage
Save your files
Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Call Center
• Fall/Spring Semesters:
  • M-Th 8:00am - 7:00pm EST
  • F 8:00am - 5:00pm EST
• Summer Sessions:
  • M-F 8:00am - 4:00pm EST

Walk-in TAC
Technical Assistance Center - access via W. Frederick Street side of building
• Fall/Spring Semesters:
  • M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
• Winter/Summer Sessions:
  • M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App