Ed Support Coach role

What is the purpose of the Ed Support Coach role?

“Ed Support Coach” is short for “Education Support Coach”, a role designed for use by educational support coaches in the Career & Life Studies program. The role may be used to give educational support coaches appropriate access to the D2L courses in which their protégés are enrolled.

In D2L class lists, an Ed Support Coach will appear as “Student”.

What can educational support coaches access within D2L?

The Ed Support Coach role is similar to the Student role but with a number of additional limitations appropriate to an educational support coach's use of D2L. To oversimplify: the Ed Support Coach role is a "read only" version of the Student role. For tool specific abilities and limitations, please see below.

Access by Tool

In Assignments

- Ed Support Coaches can:
  - see and submit files to assignment folders
  - see feedback on their submissions

In Classlist

- Ed Support Coaches can:
  - see the class list

In Content

- Ed Support Coaches can:
  - view content that is available to students
  - submit feedback on content
- Ed Support Coaches cannot:
  - see content that is released upon completion of an activity
  
  *For example: Ed Support Coaches cannot take quizzes; therefore, Ed Support Coaches cannot see content released based upon their taking a quiz.*

In Discussions

- Ed Support Coaches can:
  - read discussions that are available to students
  - see post ratings
- Ed Support Coaches cannot:
  - post in discussions
  - rate posts

In Grades

- Ed Support Coaches can:
  - see the grade items visible to students
- Ed Support Coaches cannot:
  - be given grades

In Groups

- Ed Support Coaches can:
  - be enrolled into groups by Instructors
  - self-enroll into groups, when that option is available
- Ed Support Coaches cannot:
  - be auto-enrolled into groups

In Publisher Integrations

- Ed Support Coaches can:
  - access and use the publisher's materials, tools, and services just as a student can
In Quizzes

- Ed Support Coaches can:
  - see the list of quizzes, just as Students can
- Ed Support Coaches cannot:
  - open or take quizzes

In Seating Chart

- Ed Support Coaches can:
  - see seating charts
- Ed Support Coaches cannot:
  - appear in seating charts

In Surveys

- Ed Support Coaches can:
  - see the list of surveys, just as Students can
- Ed Support Coaches cannot:
  - open or take surveys

In other tools: Announcements, Chat, Checklist, Calendar, Email, FAQ, Glossary, Links, Locker, MU Video (My Media), Self Assessments

- Ed Support Coaches can:
  - use these tools the same as Students do

⚠️ If students need to purchase access to, or enter an access code for, the publisher integration, an Ed Support Coach will also need to do so if he or she wishes to access the integrated materials, tools, and services.