## Quick Links & Information

**Direct Phone:** 717-871-7777

**Help Desk Contact Info**

**Classroom Hotline:** 717-871-7280

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<tr>
<th>![Submit a Ticket]</th>
<th>![Systems Status]</th>
<th>![Office 365]</th>
<th>![Student Virtual Desktop]</th>
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<td>Need Help?</td>
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<td>Office365 Login</td>
<td>Campus Lab</td>
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## Online Resources

**Student Resources**
Wireless Network Info

Wifi Access for:
- Gaming Consoles,
- FireSticks, Alexa,
- ChromeCasts

How-To Guide: Connecting Gaming Consoles/Firesticks

- How do I find my MAC Address??
  - Finding the MAC Address of a Device

- Configuring an Alexa/Echo/Chromecast
  - In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

Faculty & Staff Resources
New to the University?

Services Offered

Outlook, MAX, D2L, MU Alert, Cascade and more

Submit your own incidents and requests
Submit a Help Desk Ticket
How to use the IT Help Desk End User Portal

D2L - Resource Listing
D2L - Portal Login
How to Administer a Test
How to Get a Test Graded
How to Prepare for a Test
Test Scoring Sheets

Computer Ordering Info
Staff and Faculty
Install the View Client
Install as printer

Virtual Desktops
Web Image Monitor
Printable Users

Copiers
MFD’s
RightFax Login

Telephones
Telephone System
Videoconferencing and ITV

File Storage
Saving your files

Technology Enhanced Learning Spaces
Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:
- Call Center
  - Fall/Spring Semesters:
    - M-Th: 8:00am - 7:00pm EST
    - F: 8:00am - 5:00pm EST
  - Summer Sessions:
    - M-F: 8:00am - 4:00pm EST
- Walk-in TAC
  - Technical Assistance Center - access via W. Frederick Street side of building
    - Fall/Spring Semesters:
      - M-Th: 8:00 am - 7:00pm EST
      - F: 8:00am - 5:00pm EST
    - Winter/Summer Sessions:
      - M-F: 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App