Welcome

Quick Links & Information

Direct Phone: 717-871-7777
Help Desk Contact Info
⚠ Classroom Hotline: 717-871-7280

Online Resources

Student Resources
How-To Guide: Connecting Gaming Consoles/Firesticks

How do I find my MAC Address?!

Finding the MAC Address of a Device

Configuring an Alexa/Echo/Chromecast

In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.
New to the University?

Services Offered

Outlook, MAX, D2L, MU Alert, Cascade and more

Submit your own incidents and requests

D2L - Resource Listing
Submit a ticket
How to use the IT Help Desk End User Portal
Support Services Catalog
How to Administer a Test
How to Get a Test Graded
How to Prepare for a Test
Test Scoring Sheets

Staff and Faculty

Computer Ordering Info
Remote Access
Printers - Virtual Desktops
How to Administer a Test

Virtual Desktops
Install the View Client
Computer Imaging and Monitoring
Installing Software

Telephones
Telephone System
Telephony Management

RightFax
Faxing over Network

File Storage
Save Your Files

Technology Enhanced Learning Spaces
Printers
Installation
Web Image Monitor
User Code Management

Videoconferencing and ITV
RightFax Login

Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center
- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building
- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App