Help Desk End User Portal

End User Portal

Submit incidents, requests and view current service record history in the IT Help Desk's new End User Portal. Click the button to go to the End User Portal (you will need to login with your University credentials).

Submit an Incident
Experiencing technical problems or have an issue to report? Click here to submit an incident.

Submit a Request
Have an IT request or missing any functionality? Click here to submit a service request.

My Activities
Access your submitted service records, pending workflow actions, and supervised service records

Add Account Access
Use this form to request additional account access for another user.

Chat
Start a chat with your IT department, if available.

Lab Paper and Toner Request
Printers out of paper or toner in a lab? Click here!

D2L Issue
Issues with D2L? Click here to submit an incident.

Move Request
Need to move your phone or computer? Use this form. For larger moves or moving to another building please submit a generic request.

How does it work? End User Portal Overview
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:
Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Emergency Notification: MU Alert System