Welcome

Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

⚠ Classroom Hotline: 717-871-7280

Online Resources

Student Resources
Students

Wireless Network Info

Wifi Access for:
Gaming Consoles, FireSticks, Alexa, ChromeCasts

How-To Guide: Connecting Gaming Consoles/Firesticks

How do I find my MAC Address??
Finding the MAC Address of a Device

Configuring an Alexa/Echo/Chromecast
In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

Faculty & Staff Resources
New to the University?

Services Offered

Outlook, MAX, D2L, MU Alert, Cascade and more

Submit your own incidents and requests

How to use the IT Help Desk End User Portal

D2L - Resource Listing
Submit a D2L - Resource Listing
Support Services Catalog
Technology Enhanced Learning Spaces

How to Administer a Test
How to Get a Test Graded
How to Prepare for a Test
Testscoring Sheets

Staff and Faculty

Install the View Client

Virtual Desktops
Install the View Client
Printing - Virtual Desktop Clients

Telphones

Telephone System
Videoconferencing and ITV

RightFax
Faxing over Network

File Storage
RightFax Login
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:
- Call Center
  - Fall/Spring Semesters:
    - M-Th 8:00am - 7:00pm EST
    - F 8:00am - 5:00pm EST
  - Summer Sessions:
    - M-F 8:00am - 4:00pm EST

- Walk-in TAC
  - Technical Assistance Center - access via W. Frederick Street side of building
    - Fall/Spring Semesters:
      - M-Th 8:00 am - 7:00pm
      - F 8:00am - 5:00pm EST
    - Winter/Summer Sessions:
      - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification
LiveSafe - mobile safety system for the University Community: LiveSafe App