Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info

Classroom Hotline: 717-871-7280

Submit a Ticket

Need Help?

Systems Status

Office 365

Student Virtual Desktop

Campus Lab

Online Resources

Student Resources
How-To Guide: Connecting Gaming Consoles/Firesticks

- How do I find my MAC Address??
  Finding the MAC Address of a Device

- Configuring an Alexa/Echo/Chromecast
  In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

Faculty & Staff Resources
New to the University?

Services Offered

Outlook, MAX, D2L, MU Alert, Cascade and more

Submit your own incidents and requests

How to use the IT Help Desk End User Portal

D2L - Resource Listing
Submit a ticket
Support Service Catalog

Technology Enhanced Learning Spaces

How to Administer a Test
How to Get a Test Graded
How to Prepare for a Test
Testscoring Sheets

Staff and Faculty

Install the View Client

Printing - Virtual Desktop Clients

Computer Ordering Info

Virtual Desktops

Copyists

MFD’s

Telephones

RightFax
Faxing over Network

File Storage

Telephone System
Videoconferencing and ITV

RightFax Login
Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:
- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00 pm EST
  - F 8:00 am - 5:00 pm EST
- Summer Sessions:
  - M-F 8:00 am - 4:00 pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00 pm EST
  - F 8:00 am - 5:00 pm EST
- Winter/Summer Sessions:
  - M-F 8:00 am - 4:00 pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App