Welcome

How-To Guide: Connecting Gaming Consoles /Firesticks

- How do I find my MAC Address??
  Finding the MAC Address of a Device

- Configuring an Alexa/Echo /Chromecast
  In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

New Virtual Desktop Access via the Web

- Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.
  All the software you access in our general on-campus labs is available here.

- University Users! Now you can access your Virtual Desktop via the Web!
- *Hyperion Users: quick connection to desktop or Hyperion by using Generic Staff*
| Users | - now you can use your Desktop when off - camus
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info 🌐

⚠️ Classroom Hotline: 717-871-7280

Submit a Ticket  
Systems Status  
Office 365 Login

Online Resources

Student Resources
Students

Faculty & Staff Resources
New to the University?

Services Offered

Outlook, MAX, D2L, MU Alert, Cascade and more

Submit your own incidents and requests

Submit a Help Desk Ticket

How to use the IT Help Desk End User Portal

D2L - Resource Listing

Support Service Catalog

MU Video

Technology Enhanced Learning Spaces

How to Administer a Test

How to Get a Test Graded

How to Prepare for a Test

Test Scoring Sheets

Staff and Faculty

Install the View Client

Printing - Virtual Desktop Clients

Computer Ordering Info

Virtual Desktops

Copiers MFD's

Telephones

RightFax Faxing over Network

File Storage

Telephone System

Videoconferencing and ITV

RightFax Login
Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu
Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App