Service Catalog

**Accounts & Access**
- MU Technical Services,
- myVille account, myVille Portal,
- myAccount@MU

**Backup & Storage**
- O365 One Drive, Shared Drives,
- CrashPlan

**Conference Services**
- Cisco WebEx, Zoom,
- Phone Conference Bridge

**Email & Communication**
- Email, Shared Mailboxes,
- Distribution Lists, ListServ, Status Page

**Enterprise Applications**
- Banner, SAP,
- Cascade and more

**Help & Training Services**
- Help Desk
- Knowledge Base, D2L 24/7 Support, Informational Wiki

**Labs & Learning Spaces**
- Campus Labs, D2L, vLab

**Purchasing**
- Computers, Laptops,
- Peripherals, Software,
- Virtual Desktops

**Security & Privacy**
- Cisco ISE & Cisco Umbrella, Firewall, KnowB4

**Learning & Teaching Technologies**
- iClickers, Loaner iPads,
- NovoPros

**Network, Phone & Cable**
- WiFi,
- Telephones, Remote Desktop

**Resident Hall Technologies**
- GoPrint Stations,
- Print Anywhere, ResNet Device Enrollment

**Software**
- Adobe Creative Cloud Suite, Microsoft Office 365, Microsoft Software Center

**Sustainability**
- Electronic Equipment Recycling, Ricoh Printing, OnBase
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<td>Conferencing Services</td>
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