Self-Service Password Portal

The myAccount@MU portal allows Millersville University employees and students to manage their University domain password without the need to contact the Help Desk. myAccount@MU also facilitates changing a forgotten password by answering two security questions that are established when you first enroll in the password portal.

**Note:** Passwords expire after 90 days and you will not be able to log into myAccount@MU to change your password once it expires. Before your password expires, you will be notified via e-mail that your password is about to expire, please change it immediately! However, if you do get locked out, please call the Help Desk at x7777.

myAccount@MU allows employees to:

- Reset forgotten passwords without assistance from the Help Desk.
- Select two (2) security questions and provide your personalized answers.
- Better protect university data by changing the password every 90 days.

**Creating Strong Passwords**

**Using the myAccount@MU Password Portal**