## Application Support

### Banner

**Production Versions as of 03/15/2012**

<table>
<thead>
<tr>
<th>Department</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>General</td>
<td>8.7</td>
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<tr>
<td>Student</td>
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</tr>
<tr>
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<td>8.7</td>
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<tr>
<td>Stu Web</td>
<td>8.5.3</td>
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<td>Finance</td>
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<td>Finaid Web</td>
<td>8.21.1</td>
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<td>Acct Rec</td>
<td>8.4.5</td>
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<tr>
<td>Finaid</td>
<td>8.21.1</td>
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</tbody>
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### Hyperion

Hyperion (sometimes referred to as Brio or EPM11) is the user-friendly reporting tool for providing used to retrieve information from Banner and SAP data.

"Hyperion on the Web" provides access to prepared reports on the Web. It is intended for users who need fast access to predeveloped reports.

**Hyperion Login**
Help Desk

Help Desk Contact Info

Location: Boyer Building

Phone: 717-871-7777

Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST