Self Help

How-To Guide: Connecting Gaming Consoles/Firesticks

How do I find my MAC Address??
Finding the MAC Address of a Device

Configuring an Alexa/Echo/Chromecast
In order to connect Amazon or Google Chromecast, you need to connect your phone to the same network (Marauder IoT) as the Alexa or Chromecast.

New Virtual Desktop Access via the Web

Hey Students! Getting access to the vLab (Campus Lab) Desktop just got easier. Click the icon and get a fully-functional Windows Virtual Desktop via a web browser on your computer.

All the software you access in our general on-campus labs is available here.

University Users! Now you can access your Virtual Desktop via the Web!
Use cook on top for Hypro by using Genetic Staff.
Quick Links & Information

Direct Phone: 717-871-7777

Help Desk Contact Info 🔗

⚠️ Classroom Hotline: 717-871-7280

Submit a Ticket

Systems Status

Office 365 Login

Need Help?

Online Resources

Student Resources
New to the University?

Services Offered

- Logins & Passwords Guide
- Portal Login
- End User Portal
- IT Help Desk
- D2L
- Outlook, MAX, D2L, MU Alert, Cascade and more
- Submit your own incidents and requests
- How to use the IT Help Desk End User Portal
- D2L Resource Listing
- Submit a Help Desk Ticket
- Support Service Catalog
- MU Video
- Technology Enhanced Learning Spaces
- How to Administer a Test
- How to Get a Test Graded
- How to Prepare for a Test
- Testscoring Sheets

- Computer Ordering Info
- Virtual Desktops
- Copy MFD’s
- Staff and Faculty
- Install the View Client
- Printing - Virtual Desktop Clients

- Telephones
- RightFax Faxing over Network
- File Storage
- Telephone System
- Videoconferencing and ITV
- RightFax Login
- Connecting Gaming Consoles/Firesticks
- User code management
- RightFax Login
- Saving your files
- Web Image monitor
Help Desk

Help Desk Contact Info

Location: Boyer Building
Phone: 717-871-7777
Email: help@millersville.edu

Classroom Hotline: 717-871-7820

Hours:

Call Center

- Fall/Spring Semesters:
  - M-Th 8:00am - 7:00pm EST
  - F 8:00am - 5:00pm EST
- Summer Sessions:
  - M-F 8:00am - 4:00pm EST

Walk-in TAC

Technical Assistance Center - access via W. Frederick Street side of building

- Fall/Spring Semesters:
  - M-Th 8:00 am - 7:00pm
  - 00pm, F 8:00am - 5:00pm EST
- Winter/Summer Sessions:
  - M-F 8:00am - 4:00pm EST

MU Alert System: Emergency Notification

LiveSafe - mobile safety system for the University Community: LiveSafe App